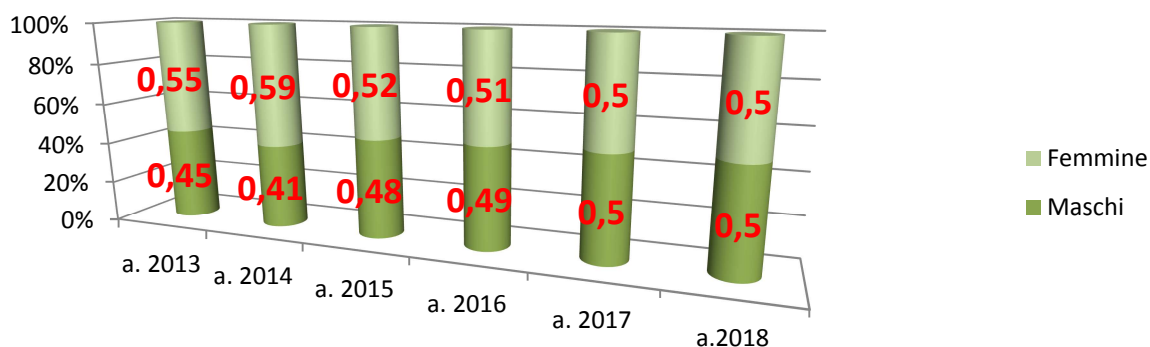


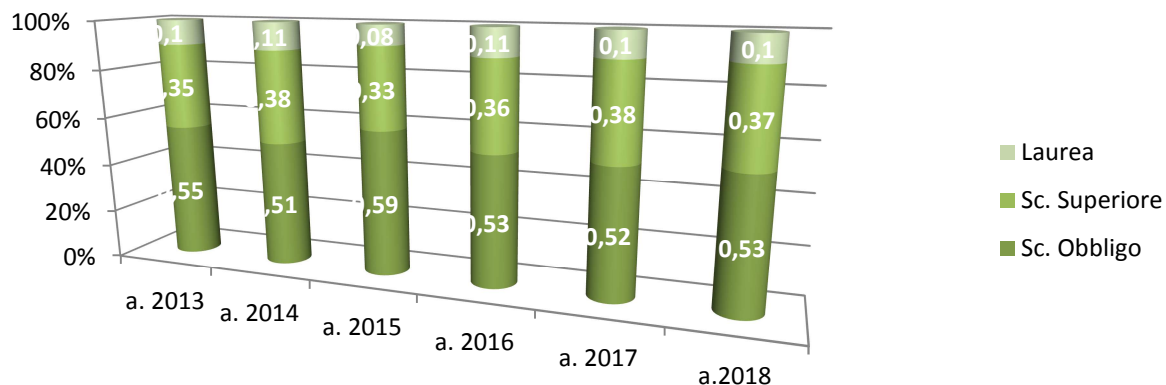
CUSTOMER SATISFACTION 2018

DEGENZA

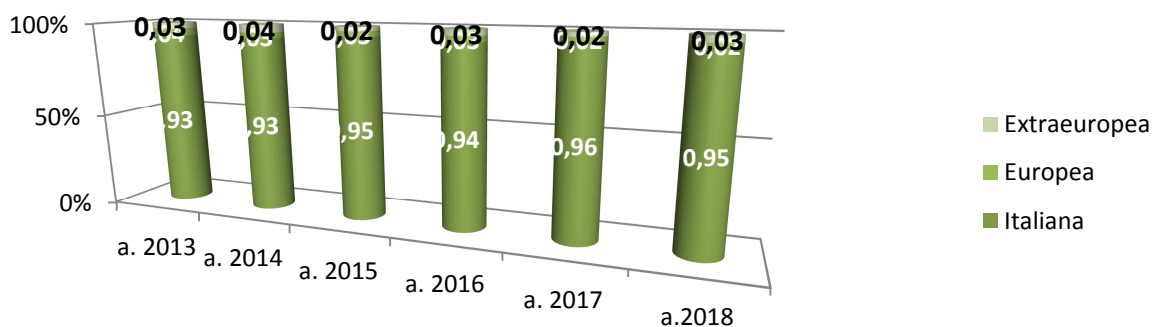
Percentuale storica di genere



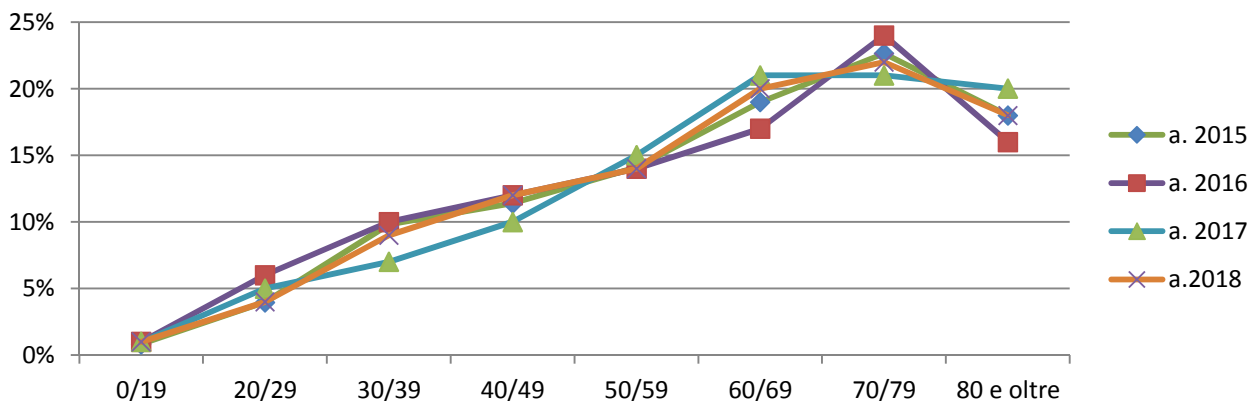
Percentuale storica scolarità



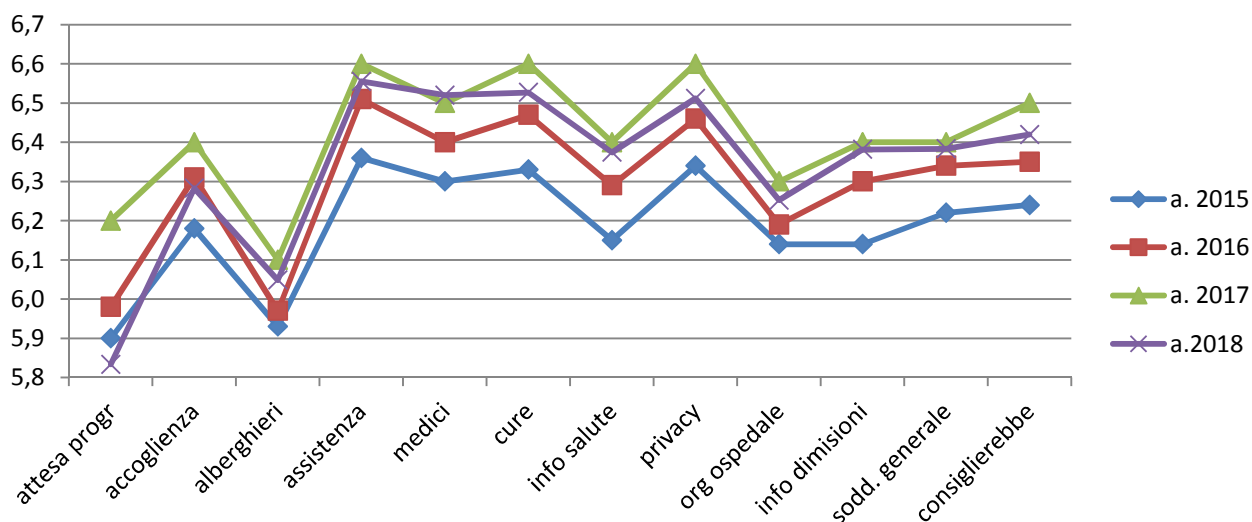
Percentuale storica nazionalità



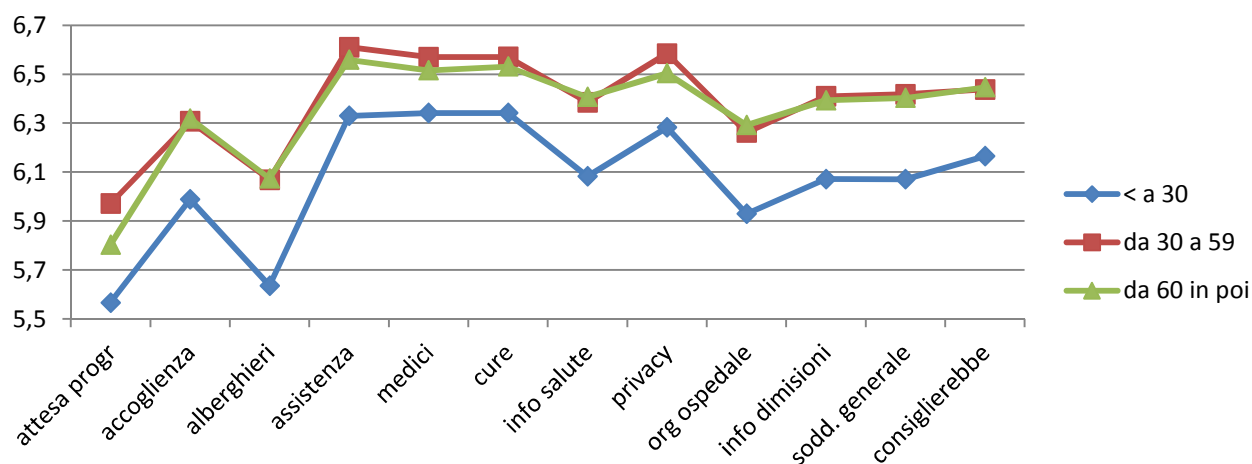
Classi d'età dal 2015



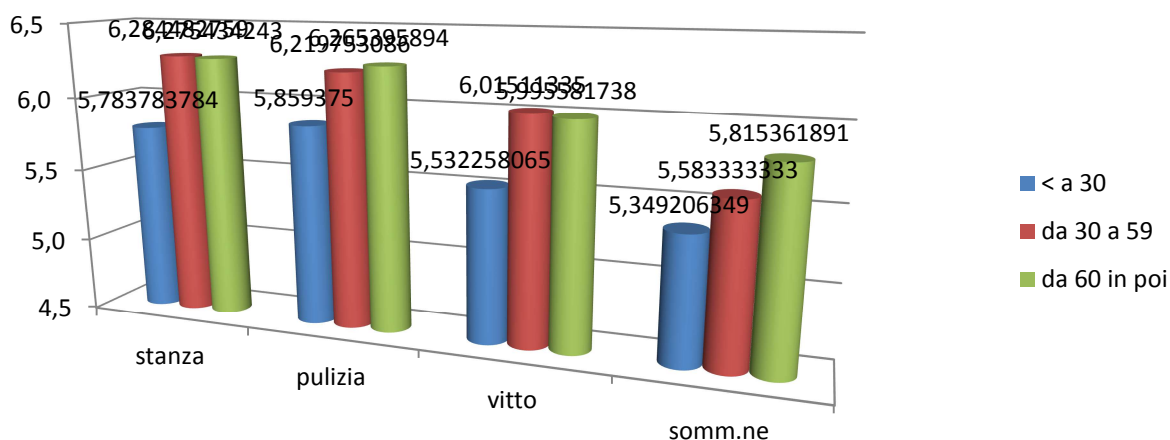
Confronto risultati aziendali per item nel quadriennio



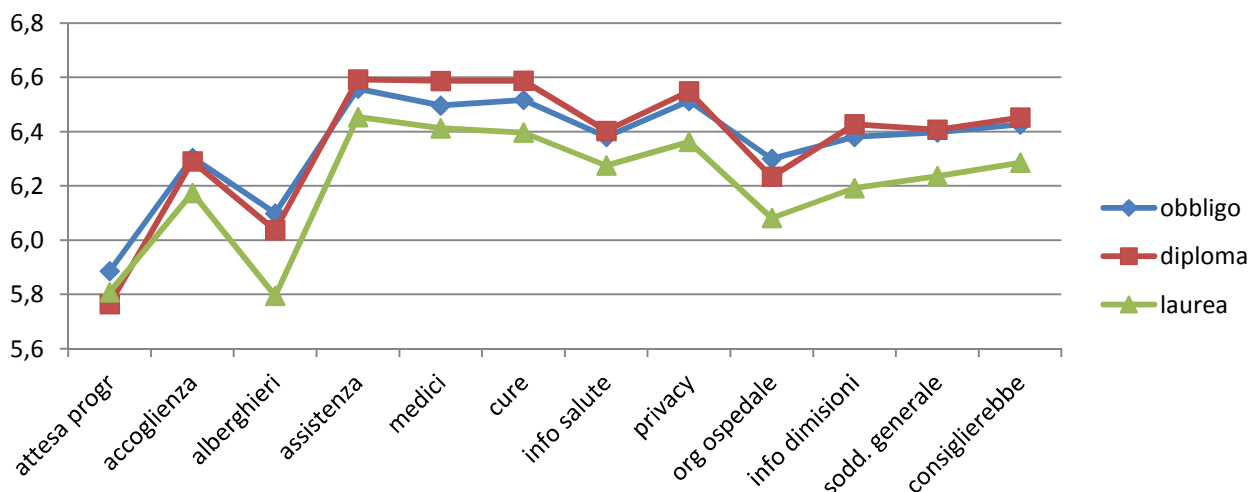
Valutazione item per classi di età



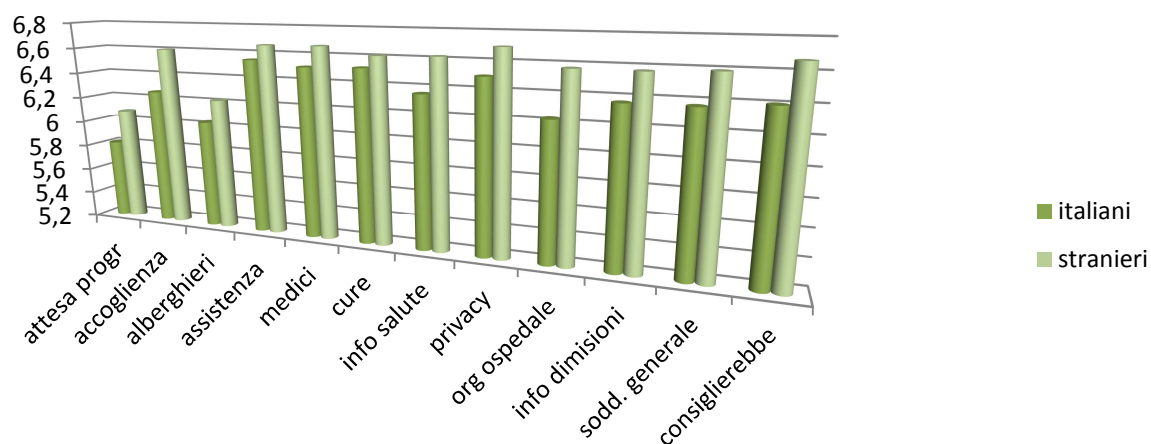
Valutazione aspetti alberghieri per classe di età



Valutazione item in base alla scolarità

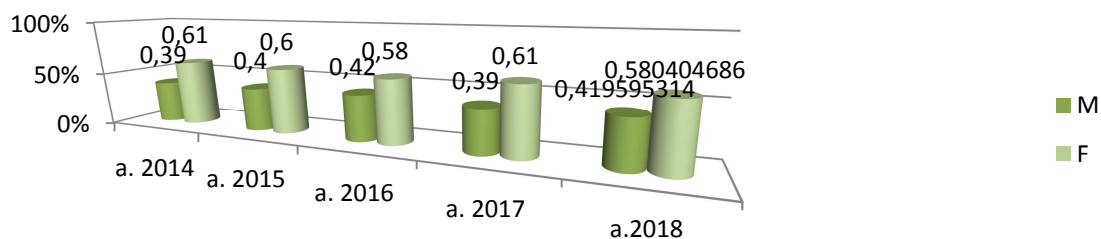


Valutazione item in base alla nazionalità

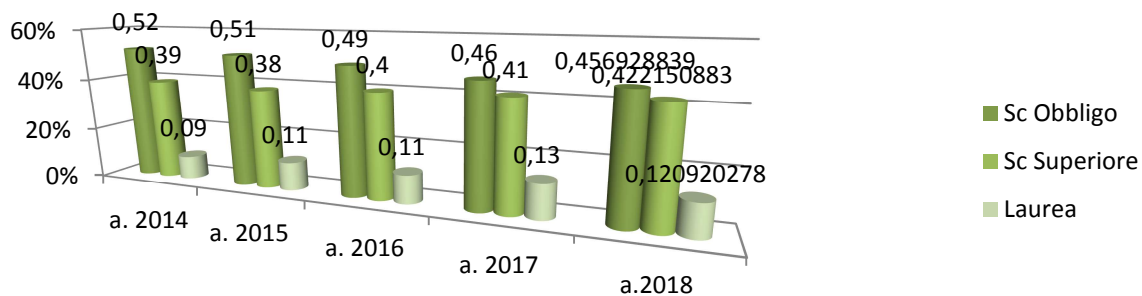


AMBULATORI

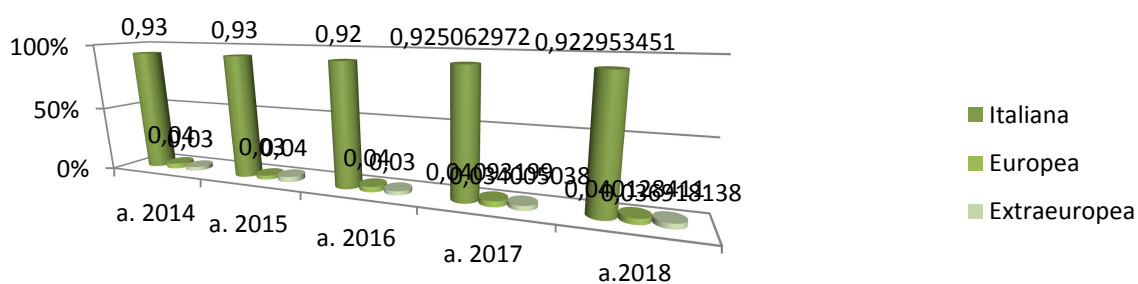
Genere



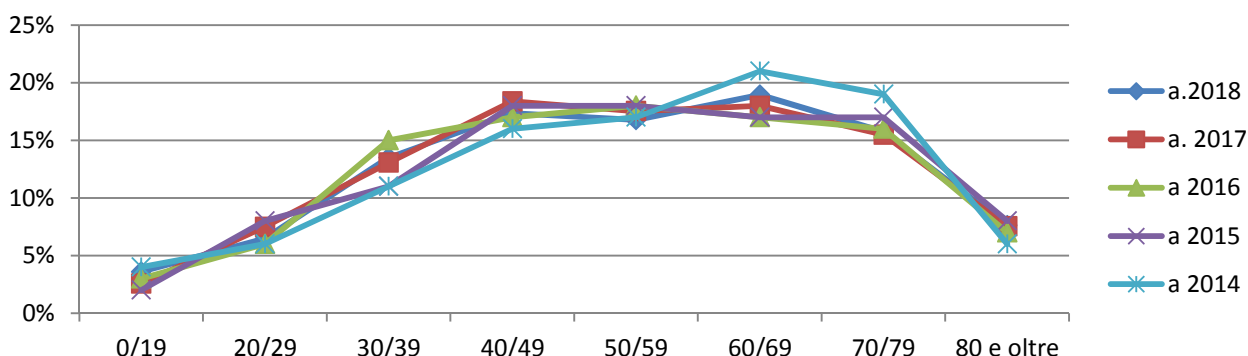
Scolarità



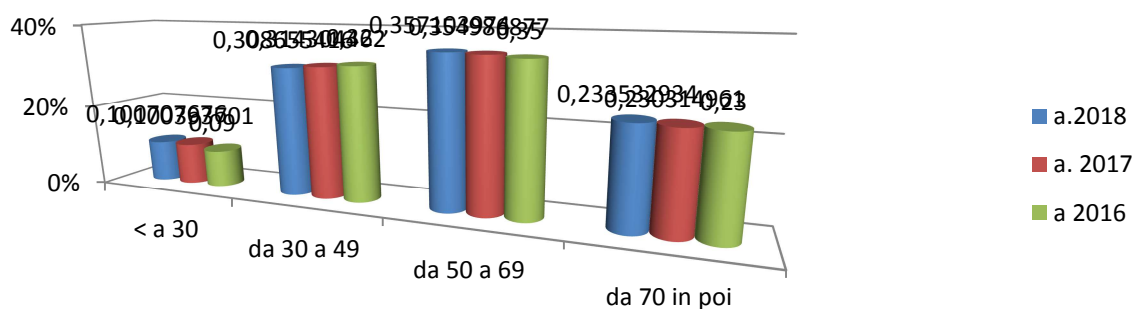
Nazionalità



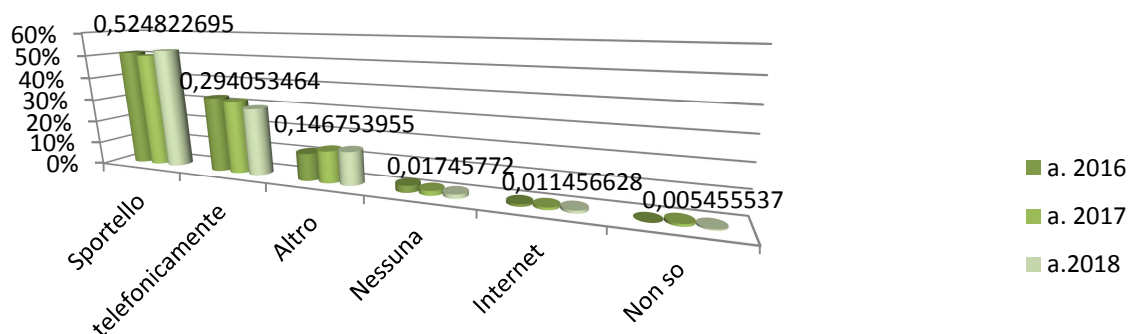
Classi di età



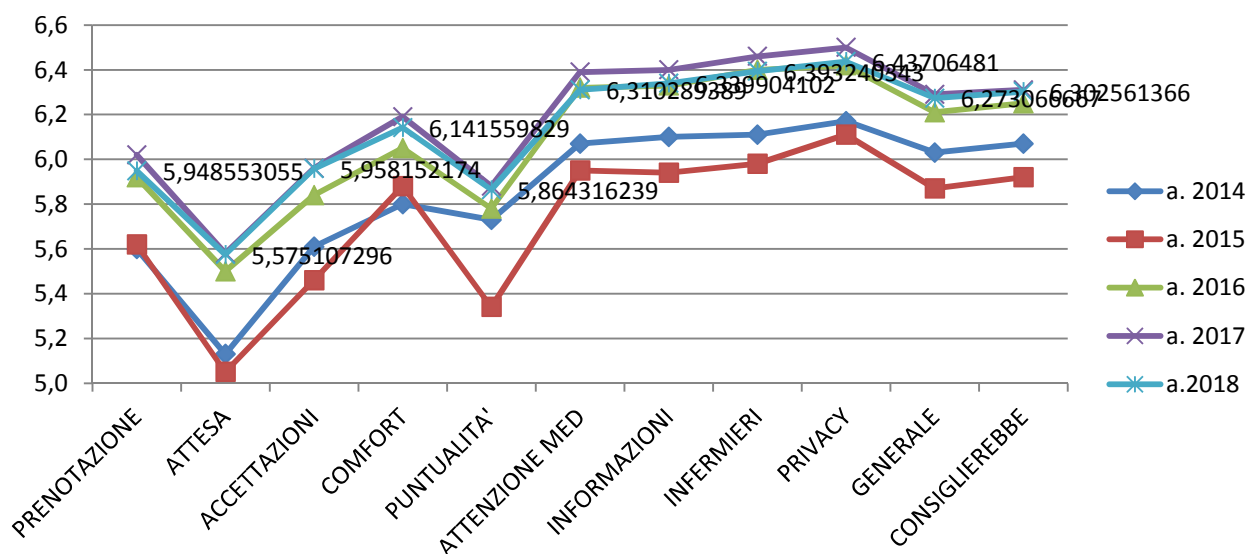
Articolazioni triennali macro classi di età



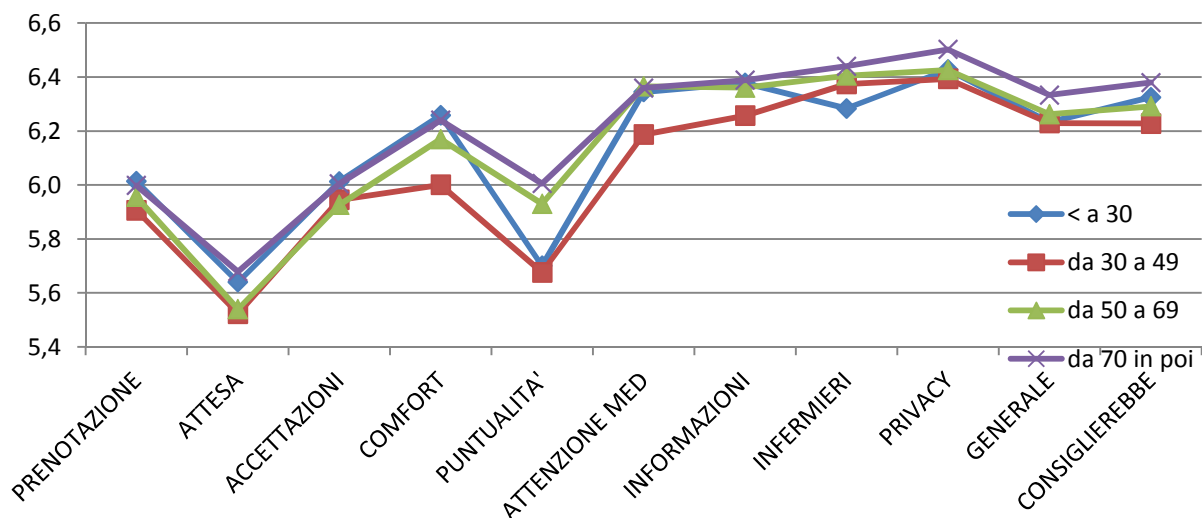
Modalità di prenotazione



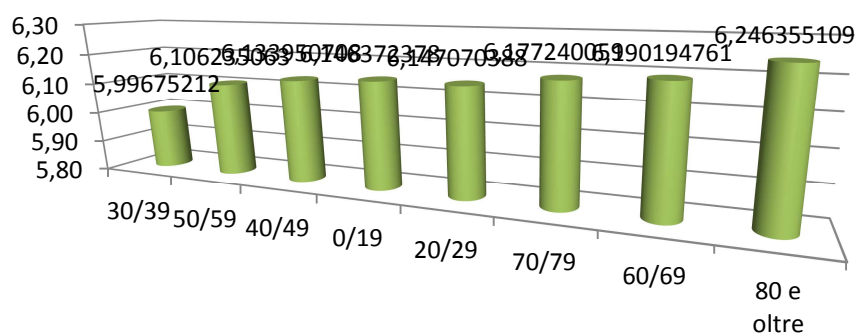
Valutazione generale per item



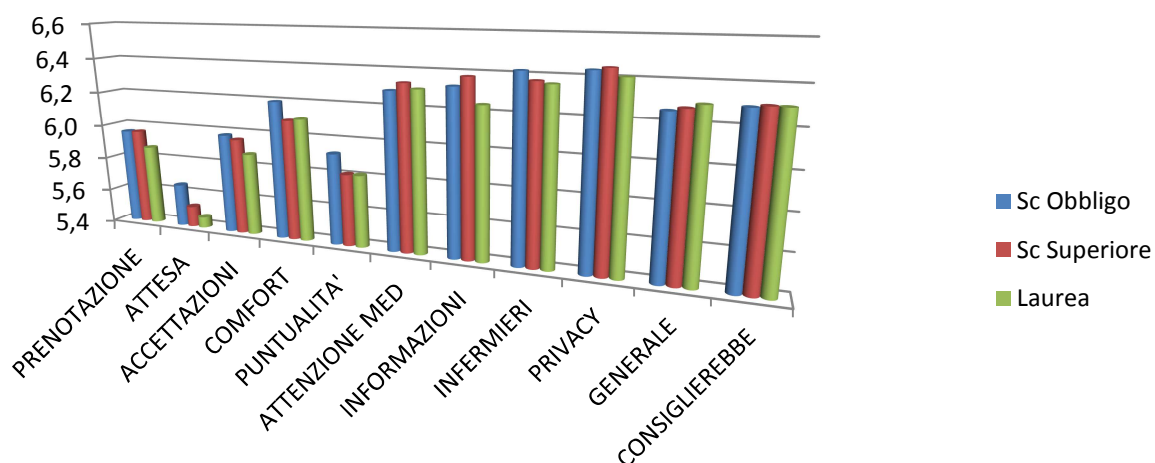
Valutazione item per macro classi di età



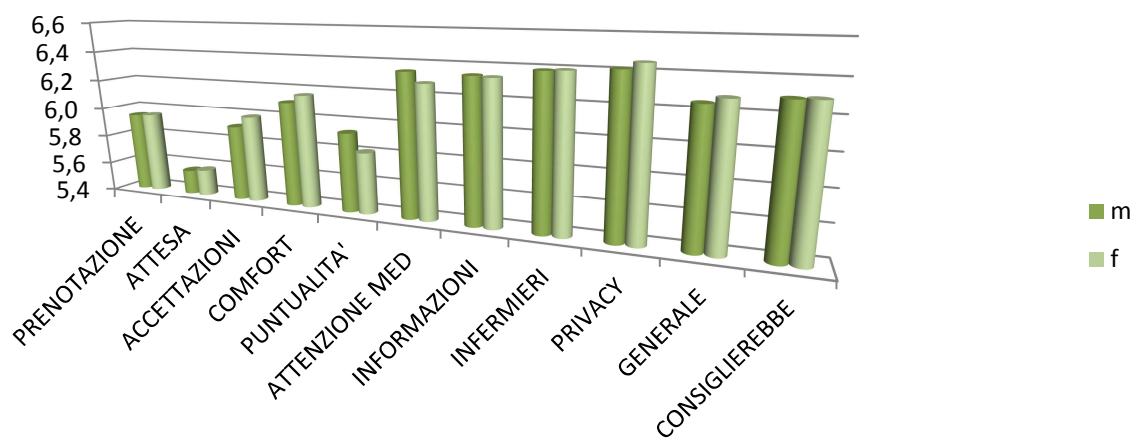
Valutazione media per classe di età



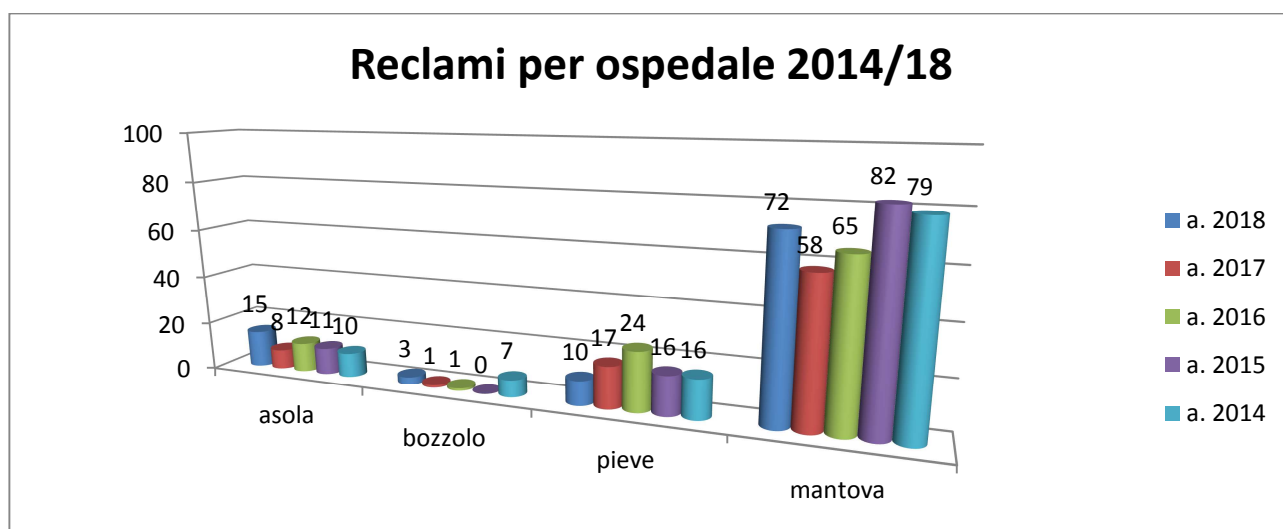
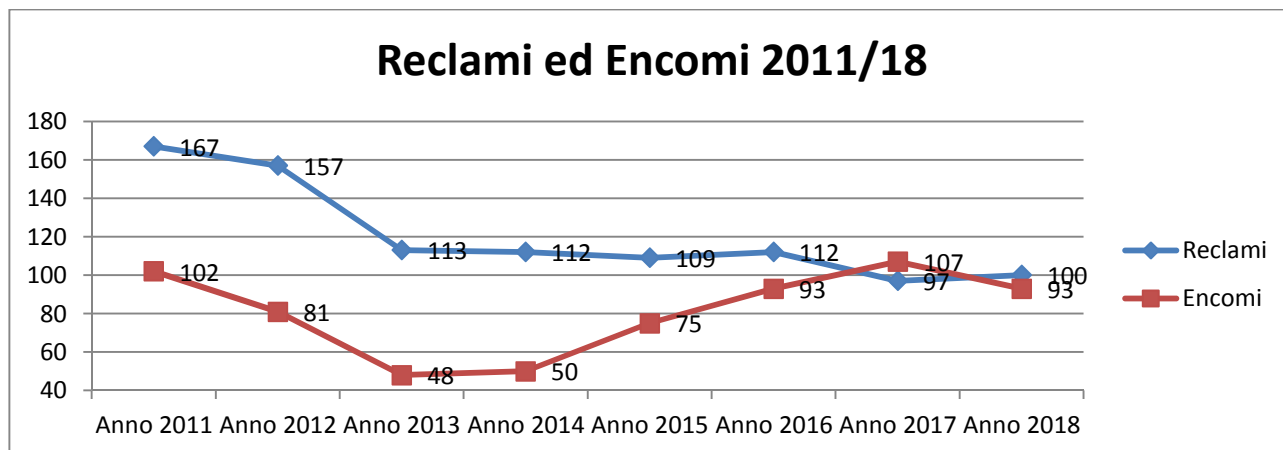
Valutazione item per scolarità



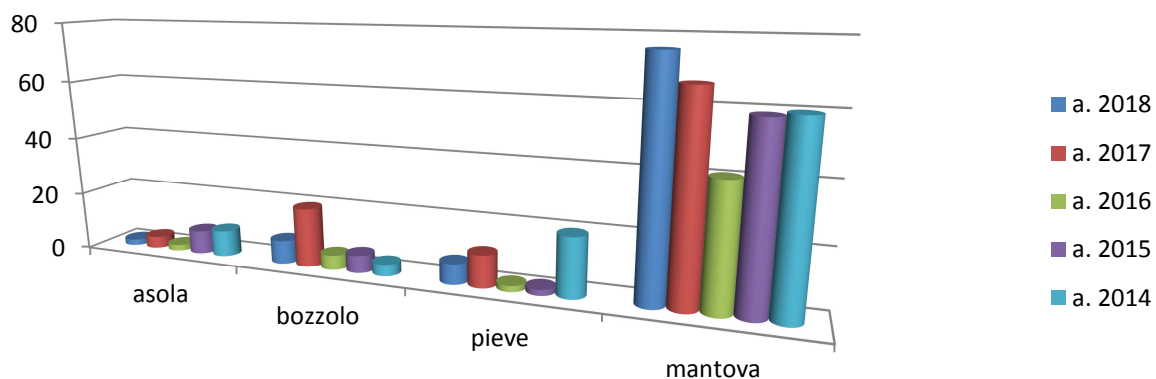
Valutazione item per genere



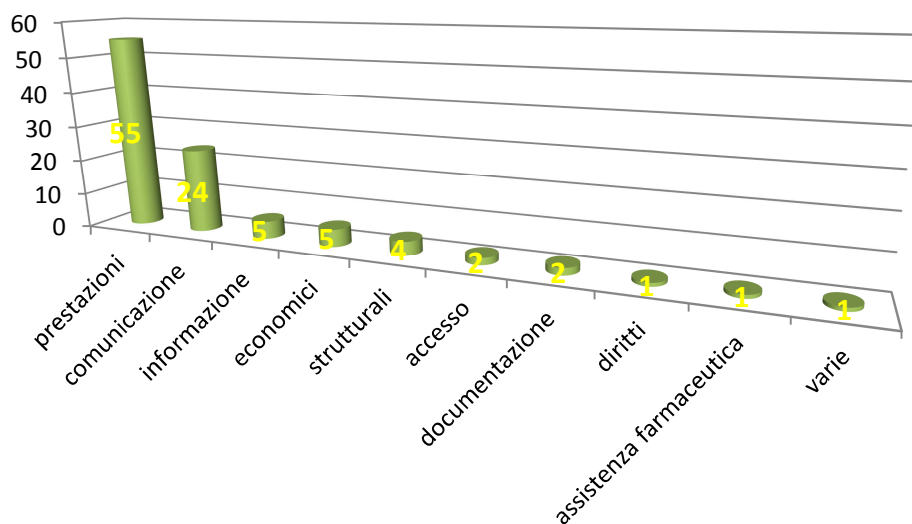
RECLAMI ED ENCOMI



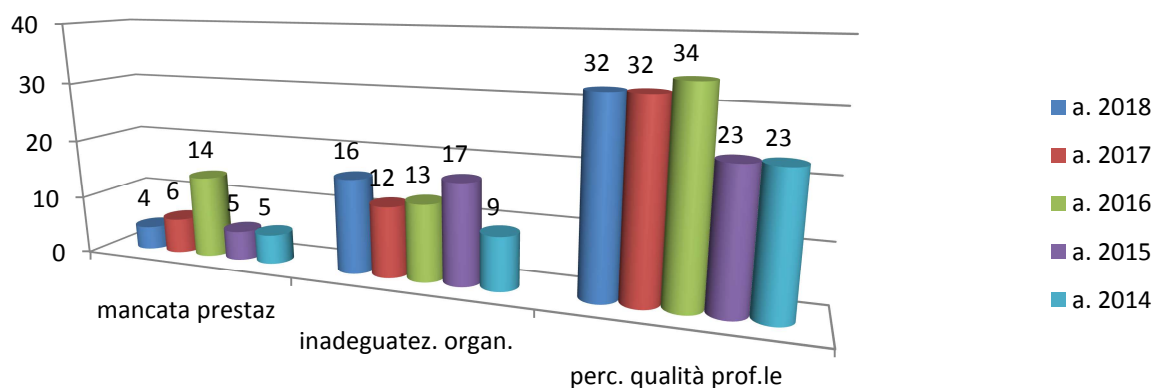
Encomi per ospedale 2014/18



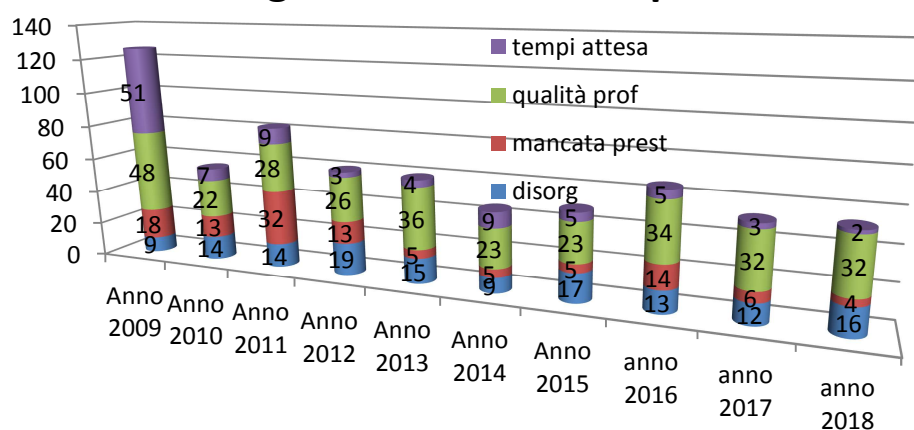
Reclami 2018 per macro categoria



Storico principali dimensioni categoria "prestazioni"



Storico categoria "Prestazioni" per dimensione



Dinamica storica reclami "rapporti con l'operatore"

